

LIMITED WARRANTY

In the event a defect in material or workmanship is discovered in any of TECA's products within one year after the date they are delivered to Buyer, and if: (a) TECA is notified of the defect in writing by certified mail within 14 days of the date of discovery; (b) TECA may then either, at its sole discretion, inspect the product at Buyer's location, or require that the product be made available at Buyer's expense at TECA's premises for TECA's inspection within 14 days of the date of notification; and (c) the products are defective and the defects result from faulty materials and/or workmanship and not in any way from accident, misuse, misapplication, mishandling, modification, or alteration by the Buyer or the shipper, then TECA shall, at its sole option, repair or exchange defective products free of charge to Buyer, or credit to buyer the price of the defective products. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXCLUDED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL TECA BE LIABLE FOR ANY CLAIM BASED UPON BREACH OF EXPRESS OR IMPLIED WARRANTY OR ANY OTHER DAMAGES WHETHER SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, LOST PROFITS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS OR CUSTOMER RELATIONSHIPS.

RETURNED GOODS, RESTOCKING CHARGES

In order to return merchandise for any reason (repair, replacement, or credit) a return authorization number must be issued by TECA. New merchandise may not be returned for credit beyond 60 days from shipment. Charges for incidental or other damages may also be made. All returned goods must be sent freight prepaid. A restocking charge of 15% will apply. On special equipment and custom modified equipment orders, additional incremental cancellation charges may be made.